



♥ Take a moment prior to starting your day to ensure you are prepared. If you cannot perform your work safely, STOP and contact a leader immediately. Always ask if there is a safer way and follow the Safety Basics.



Ask a leader in your department.



Before you begin your day:

S TOP Stop in a safe place to review your work or task.

T HINK Ask yourself if you have the right training, equipment, or tools to complete your work safely. Can you pay attention without distractions?

BSERVE Identify and eliminate hazards. Are work surfaces slippery? Does the work require assistance from a fellow Cast Member?

P LAN Are you hydrated and well rested? Do you have the proper PPE? Have you organized your area?



101 IS A DOWNTIME FOR AN ATTRACTION DUE TO:

- A maintenance issue (If the ride needs to be stopped and cannot be restarted without Maintenance addressing the issue)
- A Guest issue (Exception being ride stops to assist Guests w/ Disabilities)
- A weather issue (Outdoor attraction closures for bad weather do not need to be called in except for certain attractions that need extra time to prepare for bad weather closure)

CALL IN 1015 FOR

MAINTENANCE ISSUES:

To Ext. 8855 and provide the following information:

- Your name
- Your location
- The time of the 101 and reason

This information will be used to create a work order and a page will be sent, informing your Maintenance Team of your 101. The earlier Maintenance is informed, the better. Once the Maintenance Team has corrected the issue, a 102 will be issued.

MAINTENANCE BASE PHONE NUMBER: 407-938-8855



ABOUT 1025:

102 is when an attraction is no longer 101 and is running again with guests.

When you are able to resume operation of the attraction call Ext. 8855 and provide the following information:

- Your name
- Your location
- The time of the 102 (If the attraction was called in for a weather 101, you must call Ext. 8855 when the park is called 102 from bad weather)

A page will be sent to update the work order.

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Examples of Safety Critical Procedures

- LOTO
- Electrical Safety
- Torqueing
- Fall Protection
- Confined Space
- Corrective Procedures
- Job Plan Inspections
- RMP Procedures
- Equipment Usage
- Second Set of Eyes (SSoE)



If you notice work isn't being performed the way you were trained or if you have a concern about a safety critical procedure in your area, reach out to your Leadership. If the issue persists,

Call: 407 - 560 - 3333

